

## THE SOLUTION MUST ADDRESS THE FOLLOWING BUSINESS REQUIREMENTS

The purpose of a website revamp business requirements specification (BRS) is to clearly define and document the specific needs and objectives of a business for their website development or redesign project. The BRS serves as a comprehensive guide that outlines the functional and non-functional requirements, features, and desired outcomes of the website.

### 1 The key purposes of a BRS are:

- 1.1 **Clarity and Alignment:** The BRS helps ensure that all stakeholders have a common understanding of the project's goals, objectives, and scope. It aligns the business needs with the website development team, facilitating effective communication and collaboration.
- 1.2 **Requirement Documentation:** The BRS documents the specific features, functionalities, and technical requirements that the website should have. It provides a detailed overview of what the website should accomplish and how it should function.
- 1.3 **Basis for Development:** The BRS serves as a foundation for the website development process. It provides developers with a clear roadmap and set of instructions to follow, ensuring that the final product meets the business requirements.
- 1.4 **Project Management:** The BRS helps in project planning and management by defining project timelines, milestones, and deliverables. It sets expectations for both the business and development team, ensuring that the project progresses smoothly and stays on track.
- 1.5 **Evaluation and Validation:** The BRS serves as a benchmark for evaluating the success of the website development project. It enables stakeholders to assess whether the delivered website meets the specified requirements and objectives.

Overall, a well-defined BRS helps minimize misunderstandings, reduces development iterations, and ensures that the final website meets the business needs and objectives effectively.

## **2 Purpose of the website revamp:**

Clearly define the purpose of the website revamp, including what the website is intended to achieve and how it supports the HPCSA's overall goals.

(Website to be informative, interactive, user-friendly, and eye-catching, as well as attractive and professional, and must clearly communicate the objectives of HPCSA as well as highlighting projects, events, quarterly newsletters, subscribe to newsletter, distribute newsletter via a database linked to the website, and resources).

### **2.1 Target audience:**

Identify the target audience for the website, including any specific demographics, interests, or needs that the website should address.

### **2.2 Website User**

A website user refers to an individual who accesses and interacts with a website. They can be visitors, customers, or members of a website, depending on the nature and purpose of the site. Website users typically browse web pages, consume content, perform actions, and engage with various features and functionalities provided by the website. Their interactions can include reading articles, making purchases, submitting forms, leaving comments, participating in discussions, and more.

### **2.3 Website Owners and Administrators**

Website owners and administrators often analyse user behaviour and preferences to improve the user experience and optimize their website's performance.

### **2.4 Other HPCSA Portals**

HPCSA has two main portals:

- a) **HPCSA Online Service** based on Oracle Service Cloud (OSvC), used by practitioners to apply for registration, renew registration, upload and view exams, upload, and view CPDs; public to search for registered practitioners, log complaints against a practitioner, report bogus practitioners.
- b) Online claims used by HPCSA employees, Committee and Board member to submit claims.

The business requirements specification for the HPCSA Website revamp as per the Stakeholders, Users and Business owners' specific needs and goals.

**Table 1: Business Requirements Specification for the Website Revamp**

<b>FUNCTIONAL REQUIREMENTS</b> (Are specific features and capabilities that the revamped website must have to meet its intended purpose)					
Business Requirements Number	Role Player/Stakeholder	Issues Raised	What Must be Done/Expectation	Reasons	IT Recommendation
<b>BRMS – 001</b>	<b>Practitioners</b>	Website is slow and NOT intuitive.  The setup is not logical.  Not easier access to information.  No clear and easy navigation instructions.  Information is readily available but hard to navigate through.  Generally difficult to find what you are looking for.  Not obvious where certain items are buried.	<ul style="list-style-type: none"> <li>• The user will have the ability to view HPCSA biography information.</li> <li>• View renewal notices.</li> <li>• Ability to print forms.</li> <li>• Ability to Search for information.</li> <li>• Ability to access links to the following portals: OSvC, I-register, Exam Results portal.</li> <li>• Ability for the users to log complaints</li> </ul>	<b>Ability to access links to the following portals: OSvC, I-register, Exam Results portal:</b> <ul style="list-style-type: none"> <li>- To Update selected information (OSvC)</li> <li>- To view registration status (OSvC)</li> <li>- To view CPD Status (OSvC)</li> <li>- To view Profile Information (OSvC)</li> </ul>	Provide easy access to the HPCSA Online Service to: <ul style="list-style-type: none"> <li>• <i>Maintaining registration</i></li> <li>• <i>Renewing Registration</i></li> <li>• <i>Uploading and viewing CPD</i></li> <li>• <i>Viewing Exam results</i></li> </ul>

		<p>The layout is not very user friendly or logical.</p> <p>Forms listed not linked on all documents.</p> <p>A homepage doesn't have dropdown menus that take you wherever you need to be.</p> <p>The search function doesn't take you straight to the pages you are looking for.</p> <p>Unable to upload CPD reports and marks.</p> <p>Search the register in chronological order and if a practitioner is DECEASED then it must be indicated as DECEASED and not terminated or erased.</p>	<p>about the website to the webmaster.</p> <ul style="list-style-type: none"><li>• Indicate results chronologically and allow for printing.</li></ul>	<ul style="list-style-type: none"><li>- Account Overview (OSvC)</li><li>- To make payment (OSvC)</li><li>- to view and print practicing card (OSvC)</li><li>- To view and upload CPD points (OSvC)</li></ul>	
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		Quick access to confirm registration status of a practitioner.			
<b>BRM - 002</b>	<b>Public</b>	<p>Information not easy to access.</p> <p>Difficulties in navigating the website (Information is readily available but hard to navigate through).</p> <p>Not clear instructions where information is located.</p>	<ul style="list-style-type: none"> <li>• Ability to access information.</li> <li>• Ability to download forms.</li> <li>• Ability to access links to the following portals: OSvC, I-register.</li> </ul>	<p><b>Ability to access links to the following portals: OSvC, I-register:</b></p> <ul style="list-style-type: none"> <li>- Ability to lodge a complaint (OSvC).</li> <li>- Able to check if the Practitioner is registered (I-register).</li> </ul>	<p>Provide easy access to the HPCSA Online Service to:</p> <ul style="list-style-type: none"> <li>• <i>search registered practitioners.</i></li> <li>• <i>Log a complaint against a practitioner.</i></li> <li>• <i>Report a bogus practitioner.</i></li> </ul>
<b>BRM - 003</b>	<b>Webmaster</b>	Webmaster Requirements	<ul style="list-style-type: none"> <li>• Ability to Monitor online traffic and direct traffic.</li> <li>• Ability to collect and analyse web analytics and similar data.</li> <li>• Ability to access and address complaints lodged by the users against the website.</li> </ul>	Allows the webmaster to easily update and manage website content (text, pdf, Ms word, excel, power point, images, videos)	

			<ul style="list-style-type: none"> <li>• Ability to Update website content (Admin).</li> <li>• Ability to review Search Engine Optimization (SEO).</li> </ul>		
<b>BRM - 004</b>	<b>IT-Technical</b>	IT-Technical Requirements	<ul style="list-style-type: none"> <li>• Ability to do technical admin and general support.</li> <li>• Ability to do maintenance and support to ensure the website can be updated and fixed quickly if issues arise.</li> <li>• Ability to manage user's access.</li> </ul>	<b>Maintenance and support:</b> <ul style="list-style-type: none"> <li>- To manage web pages</li> </ul>	Enable HPCSA IT to provide first line support
<b>BRM - 005</b>	<b>Secretariat (Departments)</b>	Information not easy access.  The search box doesn't give proper results.	<ul style="list-style-type: none"> <li>• Ability to search for information.</li> <li>• Ability to Access the Website and online system links.</li> </ul>	Fully deliver to the PB mandate as captured in the Health Professions Council of South Africa.	Provide easy access to the HPCSA Online Service to: <ul style="list-style-type: none"> <li>• <i>Maintaining registration</i></li> <li>• <i>Renewing Registration</i></li> <li>• <i>Uploading CPD</i></li> </ul>

					<ul style="list-style-type: none"> <li>• <i>Upload Exam results</i></li> </ul>
<b>BRM - 006</b>	<b>Council and Professional Board Members</b>	<p>Information not easy to access.</p> <p>Difficulties in navigating the website (Information is readily available but hard to navigate through).</p> <p>Not clear instructions where information is located.</p>	<ul style="list-style-type: none"> <li>• Ability to access links to the following portals: OSvC, I-register, claims.</li> <li>• Ability to access information.</li> <li>• Ability to search for information.</li> </ul>	<p><b>Ability to access links to the following portals: OSvC, I-register, Exam Results portal:</b></p> <ul style="list-style-type: none"> <li>- To Update selected information (OSvC)</li> <li>- To view registration status (OSvC)</li> <li>- To view CPD Status (OSvC)</li> <li>- To view Profile Information (OSvC)</li> <li>- Account Overview (OSvC)</li> <li>- To make payment (OSvC)</li> </ul>	<p>Provide easy access to the HPCSA Online Service to:</p> <ul style="list-style-type: none"> <li>• <i>search registered practitioners.</i></li> <li>• <i>Log a complaint against a practitioner.</i></li> <li>• <i>Report a bogus practitioner.</i></li> </ul> <p>Provide easy access to the HPCSA Online Claims to:</p> <ul style="list-style-type: none"> <li>• <i>Submit claims.</i></li> </ul>

				<ul style="list-style-type: none"> <li>- to view and print practicing card (OSvC)</li> </ul> <p>To view and upload CPD points (OSvC)</p>	
<b>BRM - 007</b>	<b>Higher Education Institutions</b>	<p>Information not easy to access.</p> <p>Difficulties in navigating the website (Information is readily available but hard to navigate through).</p> <p>Not clear instructions where information is located.</p>	<ul style="list-style-type: none"> <li>• Ability to access links to the following portals: OSvC, I-register.</li> <li>• Ability to access information.</li> <li>• Ability to search for information.</li> </ul>	<p><b>Ability to access links to the following portals: OSvC, I-register:</b></p> <ul style="list-style-type: none"> <li>- Ability to lodge a complaint (OSvC).</li> <li>- Able to check if the Practitioner is registered (I-register)</li> </ul>	<p>Provide easy access to the HPCSA Online Service for:</p> <ul style="list-style-type: none"> <li>• <i>To search registered practitioners</i></li> <li>• <i>Log a complaint against a practitioner.</i></li> <li>• <i>Report a bogus practitioner.</i></li> </ul>
<b>BRM – 008</b>	<b>Professional Associations</b>	<p>Information not easy to access.</p> <p>Difficulties in navigating the website (Information is readily available but</p>	<ul style="list-style-type: none"> <li>• Ability to access links to the following portals: OSvC, I-register.</li> <li>• Ability to access information.</li> <li>• Ability to search for information.</li> </ul>	<p><b>Ability to access links to the following portals: OSvC, I-register:</b></p> <ul style="list-style-type: none"> <li>- Ability to lodge a complaint (OSvC).</li> <li>- Able to check if the Practitioner</li> </ul>	<p>Provide easy access to the HPCSA Online Service for:</p> <ul style="list-style-type: none"> <li>• <i>To search registered practitioners</i></li> <li>• <i>Log a complaint against a practitioner.</i></li> </ul>



		<p>hard to navigate through).</p> <p>Not clear instructions where information is located.</p>		is registered (I-register)	<ul style="list-style-type: none"> <li>• <i>Report a bogus practitioner.</i></li> </ul>
<b>BRM – 009</b>	<b>Government Departments</b>	<p>Information not easy to access.</p> <p>Difficulties in navigating the website (Information is readily available but hard to navigate through).</p> <p>Not clear instructions where information is located.</p>	<ul style="list-style-type: none"> <li>• Ability to access links to the following portals: OSvC, I-register.</li> <li>• Ability to access information.</li> <li>• Ability to search for information.</li> </ul>	<p><b>Ability to access links to the following portals: OSvC, I-register:</b></p> <ul style="list-style-type: none"> <li>- Ability to lodge a complaint (OSvC).</li> <li>- Able to check if the Practitioner is registered (I-register)</li> </ul>	<p>Provide easy access to the HPCSA Online Service for:</p> <ul style="list-style-type: none"> <li>• <i>To search registered practitioners</i></li> <li>• <i>Log a complaint against a practitioner.</i></li> <li>• <i>Report a bogus practitioner.</i></li> </ul>
<b>BRM – 010</b>	<b>Media</b>	<p>Information not easy to access.</p> <p>Difficulties in navigating the website (Information is readily available but</p>	<ul style="list-style-type: none"> <li>• Ability to Register to receive latest news.</li> </ul>	View latest news, featured articles, hearings, communications, statutory. statistics	

		<p>hard to navigate through).</p> <p>Not clear instructions where information is located.</p>			
<b>BRM – 011</b>	<b>Employers of Practitioners</b>	<p>Information not easy to access.</p> <p>Difficulties in navigating the website (Information is readily available but hard to navigate through).</p> <p>Not clear instructions where information is located.</p>	<ul style="list-style-type: none"> <li>• Ability to access the I-Register.</li> <li>• Lodge a complaint.</li> <li>• Recent convictions/ Judgements.</li> <li>• Ability to view statistics.</li> </ul>	<ul style="list-style-type: none"> <li>• File a complaint.</li> <li>• View recent convictions and court rulings.</li> <li>• Use I-Register.</li> <li>• Look at statistics of registered practitioners.</li> </ul>	

<p><b>BRM – 012</b></p>	<p>Website entry point requirements</p>	<p>Currently the website and portal (OSvC) are split – this causes confusion with the users as there is information on the website which the portal access point does not provide for.</p> <p>Has 2 portals with 2 login requirements.</p>	<ul style="list-style-type: none"> <li>• Use the website as the main entry point and link the online systems services (OSvC portal, claims systems, I-register, exam results) to the website.</li> <li>• Build portal section into the current website</li> </ul>	<p>Allow users to use the website as the entry point and have a user portal section on the website which will allow users to have access to all information via one central point.</p>	<p>Have descriptive links to the portals and their subsections e.g., Exams, iRegister</p>
<p><b>BRM – 013</b></p>	<p>Website Content requirements</p>		<ul style="list-style-type: none"> <li>• A user-friendly content management system (CMS) that allows the webmaster to easily update and manage website content (text, pdf, Ms word, excel, power point, images, videos)</li> </ul>	<p>Define the types of content that will be included on the website.</p> <ul style="list-style-type: none"> <li>• Specify any requirements for the tone, style, or branding of the content.</li> </ul>	

<b>BRM – 014</b>	Website Device capability requirements	Difficult to use different devices.	<ul style="list-style-type: none"> <li>• Users be able to use different devices to access and view the website (e.g., Desktop, laptop, mobile and tablet)</li> <li>• Cross browser compatibility</li> </ul>	<p>A responsive design that works well on desktop, tablet, and mobile devices.</p> <p>Fully functional, both viewing and editing on all the browsers.</p>	
<b>BRM – 015</b>	Website search function	Not easy to access information.	<ul style="list-style-type: none"> <li>• A search function that allows users to quickly find the information they are looking for.</li> <li>• Indicate results chronologically and allow for printing.</li> <li>• Indicate documents search for in chronological order.</li> </ul>	<ul style="list-style-type: none"> <li>• allows users to easily find the information they are looking for.</li> </ul>	Provide search functionality to use keywords to search website content

<p><b>BRM – 016</b></p>	<p>Website Contact form</p>	<p>Current forms are not working.</p>	<ul style="list-style-type: none"> <li>• A contact form that allows users to send messages to the website owner: <ul style="list-style-type: none"> <li>- Service delivery form</li> <li>- Health Committee form</li> <li>- Webmaster form</li> </ul> </li> </ul>	<p>Online forms and fields that will be included on the HPCSA website.</p> <p>The form must direct a request to the relevant division.</p>	
<p><b>BRM – 017</b></p>	<p>Communication Channels, Response and Feedback</p>	<p>Latest news is not easy to access.</p>	<ul style="list-style-type: none"> <li>• Ability to link to HPCSA social media platforms (Twitter, Facebook, LinkedIn)</li> <li>• A blog (e-bulletin)</li> <li>• A news section that allows the website owner to publish regular updates.</li> </ul>	<p>The solution should have the ability for use to post press releases, features stories and “what’s new” content on the site.</p> <p>News content should have an auto archiving functionality to archive posts after a certain time frame.</p> <p>The News should also have RSS feeds automatically available if desired by website visitors.</p>	

<p><b>BRM – 018</b></p>	<p>Search/Finding Information Requirements</p>	<p>Search function that takes you straight to the page.</p> <p>Not easier access to information.</p> <p>Information is readily available but hard to navigate through.</p>	<ul style="list-style-type: none"> <li>• On website homepage with a filter search feature for quick information access retrieval.</li> <li>• Content on the site</li> <li>• List practitioners chronologically.</li> </ul>		
<p><b>BRM – 019</b></p>	<p>Navigation and Site Content</p>	<p>No clear and easy navigation instructions</p> <p>1072 of websites users find the website not easy to navigate.</p> <p>Simpler navigation – too many pages and divisions (simplify whole site).</p> <p>No back arrow that allows the users to go back to the page they were initially at.</p> <p>3 click rule not followed.</p>	<ul style="list-style-type: none"> <li>• Site Map</li> <li>• Easy access to locate any of the 12 Professional boards.</li> <li>• Continuous updates to outdated content – (archive older content on the SharePoint).</li> </ul>	<p>Simpler navigation – too many pages and divisions (simplify whole site).</p> <p>Ensure ease of navigation especially pertaining to the personal information section.</p>	

<b>BRM – 020</b>	I-Register Requirements	<p>-The iRegister is not easy to use.</p> <p>It asks for too much information.</p> <p>-No easy to retrieve registered members.</p> <p>-Not easy register check using ID number.</p>	<ul style="list-style-type: none"> <li>• Display search information on the public website (Homepage).</li> </ul>	System Integrations/Viewing.	Have descriptive links to iRegister which is a subsections functionality on HPCSA Online service Portal.
<b>BRM – 021</b>	Exam Results requirements	Unable to view exam results.	<p>Display results on the website under each Professional Board Exam Page.</p> <p>Access to exam results request.</p>	Viewing/Access Information.	Have descriptive links to view Exam Results which is a subsections functionality on HPCSA Online service Portal.

<b>BRM – 022</b>	Portal Facility Requirements	<p>Make it easier to log onto the online portal from the website.</p> <p>Create a 1-STOP portal for all requirements with easy login steps.</p> <p>Easier log-in process.</p>	<p>Have dedicated panel area for users to login once – as indicated –</p> <p>let users access the system via the website so that there is just one access point with one login place.</p> <p>Online Payment and Renewal system.</p> <p>Access to card – request.</p> <p>Immediate profile update.</p>	<p>A client portal which caters for all the user's information and documents.</p> <p>Registrations Payment and renewal.</p>	<p>Make it easier and user friendly for the user to access the portals.</p>
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**NON-FUNCTIONAL REQUIREMENTS**

(Are characteristics that the revamped website must have to meet certain quality standards.)

<b>Non- Functional Requirement number</b>	<b>Functions/ Features</b>	<b>Issue Rases/ Actual requirements</b>	<b>Description of the requirement</b>	<b>Reasons</b>	<b>IT Recommendation</b>
<b>BRM – 023</b>	Securities Requirements	Website was hacked.	<ul style="list-style-type: none"> <li>• Latest IIS Windows server (dedicated or VPS).</li> <li>• Location of the website must be known.</li> </ul>	<p>To ensure that confidentiality of information and ensure integrity of the system.</p> <p>Ensure site security – one central SSL for the website.</p>	Provide Secured Website.



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|  |  |  | <ul style="list-style-type: none"><li>• Unlimited traffic</li><li>• Failover and backup to isolated environment<ul style="list-style-type: none"><li>• Back image not more than five days old.</li></ul></li><li>• Latest SQL database.</li><li>• Web application firewall.</li><li>• DoS / DDoS protection.</li><li>• Encryption (SSL - webservices).</li><li>• Access Control (Authentication (MFA), Accountability and Authorisation).</li><li>• Cyber Security Insurance.</li><li>• Data Loss prevention.</li></ul> |  |  |
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<b>BRM – 024</b>	Capacity Requirements	Limited capacity	<ul style="list-style-type: none"> <li>• Storage Capacity.</li> <li>• Data Volume.</li> </ul>	The licenced environment must have capacity to store the documents as per HPCSA processes.	Scalable storage to accommodate future growth and changes.
<b>BRM – 025</b>	Usability (Customer/User Experience) Requirements	No user-friendly	<ul style="list-style-type: none"> <li>• To ensure that the system is user-friendly – <ul style="list-style-type: none"> <li>○ Ease of use</li> <li>○ Ease of navigation (backward and forwards)</li> <li>○ Uniformity of pages</li> <li>○ Easy language to understand.</li> <li>○ Website accessibility to all people (Persons with disabilities)</li> </ul> </li> </ul>	End User Feedback.	
<b>BRM – 026</b>	Design requirements	The site design should ensure that images do	<ul style="list-style-type: none"> <li>• Overall look and feel,</li> </ul>	Define any design requirements for the website,	

		not stretch wider than the screen area – that. they resize correctly in response to the different screen sizes.	<ul style="list-style-type: none"> <li>○ colour scheme,</li> <li>○ typography, and</li> <li>○ layout.</li> </ul> <p><b>(Check the HPCSA Corporate identify (CI) Manual, designer to provide 3 colours)</b></p> <ul style="list-style-type: none"> <li>• Comply to the 13 logos available in the HPCSA.</li> <li>• Comply to the different colours applicable to each board.</li> </ul>	including the overall look and feel, colour scheme, typography, and layout.	
<b>BRM – 027</b>	Performance requirements		<ul style="list-style-type: none"> <li>• Fast loading times to ensure a positive user experience. (Must load speed of 2 seconds).</li> <li>• Unlimited concurrent users.</li> </ul>	Specify any performance requirements for the website, such as load times, uptime, and scalability.	
<b>BRM – 028</b>	Compatibility Requirements		<ul style="list-style-type: none"> <li>• Compatibility with all web browsers and</li> <li>• Compatibility with all Devices (Laptop,</li> </ul>	Access through all "smart" gadgets and browsers.	Compatibility with all web browsers, personal computers, and mobile devices

			<p>Desktop, Smartphones and Tablets).</p> <ul style="list-style-type: none"> <li>The solution must be interoperable.</li> </ul>	<p>Ensure site compatibility for mobile and large screen viewing</p>	
<b>BRM – 029</b>	Scalability		<ul style="list-style-type: none"> <li>Scalability to accommodate future growth and changes.</li> </ul>	<p>To ensure that total technical infrastructure allows for scalability up or down or lateral without or with limited-service degradation</p>	
<b>BRM – 030</b>	Compliance Requirements		<ul style="list-style-type: none"> <li>Compliance with relevant laws and regulations (e.g., POPIA, PAIA).</li> </ul>	<p>Specify any legal or regulatory requirements that the website must comply with, such as POPIA, PAIA).</p>	
<b>BRM – 031</b>	Availability Requirements		<ul style="list-style-type: none"> <li>99.999 availability.</li> <li>99.999 reliability.</li> </ul>	<p>To ensure the website is always accessible.</p>	
<b>BRM - 032</b>	<p>Maintenance and support requirements</p> <p>(Define any requirements for ongoing maintenance and</p>		<ul style="list-style-type: none"> <li>Easy maintenance and support to ensure the website can be updated and fixed quickly if issues arise.</li> </ul>	<ul style="list-style-type: none"> <li>To ensure that solution is easy to maintain and support - resolutions of (SRs) within timelines all the time.</li> <li>(Availability of Custom Specific Object for the</li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>

	support of the website, including who will be responsible for updates and how issues will be addressed)			Solution, plus Standard Solution Documentation).	
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**The information that should be on the landing page, top menus, and footer will depend on the specific needs and goals.**

<b>Business Requirement number</b>	<b>Features</b>	<b>Process requirements</b>	<b>Description of the requirement</b>	<b>Reasons</b>	<b>IT Recommendation</b>
<b>BRM - 033</b>	<b>Landing Page</b>	Website Landing Page Requirements	<ul style="list-style-type: none"> <li>• A clear and concise headline that communicates the purpose of the website.</li> <li>• A brief introduction that explains what the website is about</li> </ul>		

			<p>and how it can benefit the user.</p> <ul style="list-style-type: none"> <li>• A prominent call-to-action (CTA) that encourages the user to take a specific action (e.g., sign up for a newsletter, contact the company, etc.).</li> <li>• An overview of the website's main features.</li> <li>• Links to other important pages on the website.</li> </ul>		
<b>BRM - 034</b>	<b>Top Menus</b>	Website Top Menus Requirements	<ul style="list-style-type: none"> <li>• Navigation links to the most important pages on the website (e.g., Home, Registrations, Professional Boards, Contact Us, etc.).</li> </ul>		

			<ul style="list-style-type: none"><li>• Dropdown menus that provide additional navigation options.</li></ul>		
<b>BRM - 035</b>	<b>Footer</b>	Website Footer Requirements	<ul style="list-style-type: none"><li>• Contact information (e.g., phone number, email, physical address).</li><li>• Links to important pages on the website (e.g., About Us, Privacy Policy, Terms of Service, etc.).</li><li>• Social media icons and links.</li><li>• Copyright information.</li><li>• Legal disclaimers or other required information.</li></ul>		