

# REQUEST FOR PROPOSALS

Proposals are invited from suitable qualified and experienced service providers to render the below service to HPCSA.

Tender Description	Tender No	Compulsory Briefing Date	Tender Closing Date
<b>RFP Hosted Contact Centre and Telephony Services for period of three (3) years.</b>	HPCSA 03/2023	<b>25 July 2023 at 10:00</b> via Microsoft Teams. Contact email for briefing session invitation: Tenders@hpcsa.co.za <i>The onus is on the bidders to email the above contact person by no later than <b>12:00 on 24 July 2023</b> to receive an invite with the link to join</i>	08 August 2023 at 12:00
<b>RFP Outsourced Internal Audit for a period of three (3) years.</b>	HPCSA 04/2023	N/A	01 August 2023 at 12:00

**NB:** The RFP document is obtainable at HPCSA website  
<https://www.hpcsa.co.za/?contentId=0&menuSubId=38&actionName=Finance>.

## Terms and Conditions

1.1 The HPCSA reserves the right without furnishing reasons whatsoever, to award or not to award this RFP to any tenderer(s) if it (the HPCSA) deems it fit or not fit notwithstanding the fact that other tenderers may have submitted better or equally acceptable tenderers, as well as to re-advertise at its sole discretion.

Responding to the request does not automatically qualify the suppliers as registered or preferred service providers.

**Contact Person:** Ms. L. Makhanthisa Email address: Tenders@hpcsa.co.za

