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FRAMEWORK FOR AUDITING OF ACCREDITED SERVICE PROVIDERS

Accredited Service Providers are primarily responsible for ensuring the quality and relevance of the CPD activities. The Professional Board/ Accreditor/ HPCSA CPD Committee/ CPD Section will conduct audits of Accredited Service Providers in keeping with its oversight function. The audit process may involve a site visit, review of infrastructure and documentation and interviews with the accredited service provider. All relevant documentation should be made available for the audit.

| Name of Accredited Service Provider | |
|---|--------------------------------------|
| Professional Board/Accreditor that awarded this status | |
| Accredited Service Provider's status is: | |
| (a) Tertiary institution involved in health science education | |
| (b) Professional Association | |
| (c) Other (specify) | |
| Contact Person | |
| Tel No | |
| Fax No | |
| e-mail | |
| Address | |
| Infrastructure | |
| Computer with database facilities | |
| Access to the internet | |
| Email and Fax facilities | |
| Printer/Photocopier | |
| Dedicated administrative support / CPD coordinator | |
| Accreditation Committee (Award CEUs) : Stru | acture and Process for awarding CEUs |
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| PRESENTATION FACILITIES | |
| Indicate facilities used for presentations of activities | |
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Update: 1 November 2012

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Activities Provided

| Allo | ocation of CEUs are in accordance with the guidelines | |
|------|--|---|
| a) | Level of activity | |
| b) | Number of CEUs | |
| c) | Distinction made between Ethics and Clinical components of the activity | |
| d) | CEUs are not offered to the presenter more than once for the same activity | |
| Ens | sures that the CPD activity is: | |
| a) | Relevant to scope of profession | |
| b) | Of educational value | |
| c) | Ethically acceptable | |
| d) | Provides a balanced view | |
| e) | Is free of undesirable commercial influence / Unduly promotional | |
| | | 1 |
| Atte | endance | |
| The | e Accredited Service Provider | |
| a) | ensures that there is monitoring of attendance at activity (e.g. attendance certificates only handed out at the end) | |
| b) | maintains an attendance register | |
| c) | makes attendance certificates available to practitioners in a timely fashion | |
| | and the same district of the s | |
| Fee | es charged are reasonable | |
| The | programme of activities is publicized together with the CEUs | |
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Quality Assurance

| The Accredited Service Provider obtains feedback on the activity in terms of | |
|--|--|
| a) quality | |
| b) relevance to professional practice | |
| c) currency of information/ evidence based practice | |
| The same activity is not presented twice to the same audience | |
| List of activities offered in the past year | |
| Activities offered are relevant to scope of profession | |
| Nature of complaints/inquiries received from practitioners? Steps taken to address these | |

Record Keeping

| Is there a record keeping system in place? | |
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CPD Records

- a) Is there a record of all activities offered?
- b) Are the attendance registers maintained?
- c) Are there records of the evaluation documents / feedback from practitioners?
- d) Are all records maintained for 3 years?

[Pick the date]

Reporting

| Have the lists of CPD activities been submitted to the HPCSA CPD Section on a monthly basis? Is there proof. | |
|--|--|
| Have annual reports been submitted to the HPCSA CPD Section? | |

FINAL RECOMMENDATIONS AND REPORT

| NAME OF PERSON CONDUCTING THE AUDIT | SIGNATURE | |
|-------------------------------------|-----------|--|
| | | |
| CAPACITY | DATE | |

